NEWSLETTER

ABBEY MEDICAL CENTRE KENILWORTH

Online Clinical Triage

Our Online Triage started on 1st July and we have had lots of positive feedback.

The medical forms can be submitted as early as 7am on a weekday, so no need to wait until 8:30am anymore.

Our triage system ensures you're directed to the right member of the team by a doctor as quickly as possible. Triage is recommended by NHS England and is part of the requirements all GP practices must meet by October 2025.

Please remember - if you or someone you know needs help with navigating the online form, please give us a call and one of our friendly receptionists will be happy to help.

July data:

4,266 calls answered
compared to 6,960 in June, as more people are submitting an online form.

4,425 medical & admin forms submitted

2,972 appointments booked

Vaccinations

RSV Vaccine

- Available year-round for adults aged 75-79 and pregnant women from 28 weeks gestation.
- If this applies to you, please get in touch to arrange your vaccination.

Flu Vaccine

- Flu vaccinations for pregnant women and eligible children begin **1st September 2025**.
- All other eligible adults can receive their flu vaccine from **1st October 2025** to 31st March 2026.

COVID Vaccine

- The COVID vaccination programme will run from **1st October 2025** to 31st January 2026.

If you're eligible for the flu and/or COVID vaccine, we'll be in touch towards the end of August to invite you in.

Travel Vaccinations

If you require any vaccinations relating to foreign travel, **please complete and submit the Travel Questionnaire at least 8 weeks before you travel.** This is on our website in the *Clinics & Services* section.

We offer vaccinations for:

- Hepatitis A
- Typhoid
- Tetanus
- Cholera

Additional or alternate vaccinations may require going to a dedicated travel clinic.

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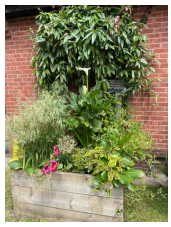
Join Our Patient Group

The Patient Group (PPG) gives patients a chance to share constructive feedback and suggestions to help improve our services. Run by volunteers, the group aims to represent the diverse views of our patient community.

Please note: **the PPG is not for formal complaints** - these should be directed to the practice. Instead, the group works with the surgery to reflect patient views, whether positive or negative. If emailing feedback, please include your name so we can respond.

Interested in joining?
Fill out the form at abbeymedicalcentre.co.uk/patient-group or email the PPG Chair, Stella, at abbeymcppg@gmail.com.







Thank you to our Volunteers!

Everyone at Abbey Medical Centre would like to pass on their thanks to our wonderful team of volunteers who look after the beautiful plants outside the surgery.

We receive so many comments about how lovely they look and want to take the opportunity to say a huge thank you to the volunteer team who keep them looking so nice.

Thank you so much!



Advanced Notice of Closure

- **Monday 25th August** - All Day (Bank Holiday)
- **Wednesday 17th September** - from 12:30pm-6pm (Staff Training)
- **Thursday 18th October** - from 12:30pm-6pm (Staff Training)

Evening & Weekend Appointments

Did you know we offer evening and weekend appointments at Abbey Medical Centre?

Every Wednesday and Thursday in the evening, with appointments 6:30pm-7:45pm and every other Saturday 8:30am-1:30pm.

The next Saturday dates are:

- 16th and 30th August
- 13th and 27th September
- 11th and 25th October

Walking Groups

There are three walking groups in Kenilworth, these are all great for not only fitness but mental health too.

Walking for Health

- Three different walks, every Friday at 12:30pm
- Please sign in at reception if you would like to join.

Men Walking and Talking

- Meet at 7pm every Thursday at Abbey Fields car park, Bridge Street.
- For more information, please visit menwalkingandtalking.co.uk

Kenilworth Walking Women

- Meet at 7pm every Thursday at Abbey Fields car park
- For more information, please visit Kenilworth Walking Women on Facebook.